



Maison Dalabua Hotel Sustainability Report

01/01/2024 - 31/12/2024

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Introduction

Maison Dalabua Hotel, with 40 guest rooms and a boutique operation, is committed to implementing environmentally responsible and socially conscious practices. In 2024, we achieved 95% of the sustainability goals outlined in our annual action plan. Key efforts included improving energy and water efficiency, reducing single-use plastics, enhancing community engagement, and strengthening staff welfare. Environmental Performance

1. Energy Consumption

What worked well?

- 100% replacement of all light bulbs with LED (5W and 9W).
- Installation of automatic key-card power cut-off systems in all guest rooms.
- Daily monitoring of energy usage, enabling better control during low occupancy.
- Reduction in unnecessary appliances, including the removal of minibars from rooms.

Recommended improvements

- Explore options for renewable energy sources (e.g., solar panels).
- Continue staff training on energy conservation practices.

2. Water Consumption

What worked well?

- Installation of low-flow fixtures across all guestrooms.
- Guestroom notices encouraging reduced towel and linen changes to save water.

Recommended improvements

Assess feasibility of greywater recycling for garden irrigation.

3. Solid Waste Management

What worked well

- Pilot composting project for kitchen and garden waste.
- Reuse of old linens as cleaning cloths.
- Replacement of plastic water bottles with reusable glass bottles.

Recommended improvements

- Increase collaboration with local waste contractors for improved recycling.
- Reduce non-recyclable items by sourcing biodegradable guest amenities.

4. Total Emissions

What worked well

- Significant emission reduction due to LED lighting and reduced energy consumption.
- Reduced food waste with an à la carte breakfast option for bookings under 20 guests.

Recommended improvements

- Conduct an annual carbon footprint assessment to benchmark future reductions.

Progress towards achieving goals

Goal: To reduce our greenhouse gas emissions from energy by 5%

Status: Energy consumption increased slightly (+9%) as guest nights increased

Goal: To reduce our waste in our property by 10%

Status: Solid waste saw a 7% rise as guest nights increased

Goal: To eliminate harmful pesticides and chemicals from hotel operations

Status: fully achieved by replacing all chemical pesticides with organic alternatives and launching our food composting project

Goal: To reduce water usage on our property by 10%

Status: Significant reduction in water consumption by over 50% due to the installation of lowflow fixtures and improved guest awareness campaigns

Goal: Improve the procurement procedure by incorporating sustainability requirements into the procurement procedure

Status: Integrated sustainability requirements into all purchasing processes and launched an online system to track and identify sustainable products.

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Goal: Increase support for the local community through donations, staff volunteering, and collaboration with local organizations

Status: Achieved we made annual donations to the local hospital, supported at least two community cultural events, and ensured consistent participation in all community meetings organized by the village chief's office.

Goal: OTHER ACTIVITIES, GOALS AND IMPROVEMENTS

Status: We reviewed and adjusted wages to keep pace with inflation, ensuring fair compensation for our staff. Efforts to increase the service charge percentage up to 10% are ongoing, aiming to enhance employee benefits. Additionally, the hotel continues to cover 6% of employee social security contributions,

Other progress


80% of hotel arts and décor items are now sourced from local artisans.

Other recommendations

- Introduce renewable energy pilot initiatives.
- Continue reducing reliance on imported products by sourcing more locally.
- Reduce use of chemical in operation by 10%
- Monitor the use of chemical use in operation

Year-on-Year Environmental Metrics Comparison (2023 vs 2024)

In 2024, Maison Dalabua Hotel continued to improve its sustainability performance compared to 2023. Key highlights include a significant reduction in water consumption by over 50% due to the installation of low-flow fixtures and improved guest awareness campaigns. However, energy consumption increased slightly (+9%) as guest nights increased, and solid waste saw a 7% rise. Carbon emissions remained relatively stable with a small increase of 1%.

SENIOR MANAGER APPROVAL OF ANNUAL SUSTAINABILITY REPORT		
Signature	First and Last Name	
	Toune Sisouphanthavong	
	Job Title	Date of Approval
	Managing Director	01/03/2025

