



# Maison Dalabua Hotel Sustainability Report

01/01/2024 - 31/12/2024

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## Introduction

Maison Dalabua Hotel, with 40 guest rooms and a boutique operation, is committed to implementing environmentally responsible and socially conscious practices. In 2024, we achieved 95% of the sustainability goals outlined in our annual action plan. Key efforts included improving energy and water efficiency, reducing single-use plastics, enhancing community engagement, and strengthening staff welfare. Environmental Performance

## 1. Energy Consumption

What worked well?

- 100% replacement of all light bulbs with LED (5W and 9W).
- Installation of automatic key-card power cut-off systems in all guest rooms.
- Daily monitoring of energy usage, enabling better control during low occupancy.
- Reduction in unnecessary appliances, including the removal of minibars from rooms.

Recommended improvements

- Explore options for renewable energy sources (e.g., solar panels).
- Continue staff training on energy conservation practices.

## 2. Water Consumption

What worked well?

- Installation of low-flow fixtures across all guestrooms.
- Guestroom notices encouraging reduced towel and linen changes to save water.

Recommended improvements

Assess feasibility of greywater recycling for garden irrigation.

## 3. Solid Waste Management

What worked well

- Pilot composting project for kitchen and garden waste.
- Reuse of old linens as cleaning cloths.
- Replacement of plastic water bottles with reusable glass bottles.

Recommended improvements

- Increase collaboration with local waste contractors for improved recycling.
- Reduce non-recyclable items by sourcing biodegradable guest amenities.

## 4. Total Emissions

### What worked well

- Significant emission reduction due to LED lighting and reduced energy consumption.
- Reduced food waste with an à la carte breakfast option for bookings under 20 guests.

### Recommended improvements

- Conduct an annual carbon footprint assessment to benchmark future reductions.

### Progress towards achieving goals

**Goal:** To reduce our greenhouse gas emissions from energy by 5%

**Status:** Energy consumption increased slightly (+9%) as guest nights increased

**Goal:** To reduce our waste in our property by 10%

**Status:** Solid waste saw a 7% rise as guest nights increased

**Goal:** To eliminate harmful pesticides and chemicals from hotel operations

**Status:** fully achieved by replacing all chemical pesticides with organic alternatives and launching our food composting project

**Goal:** To reduce water usage on our property by 10%

**Status:** Significant reduction in water consumption by over 50% due to the installation of lowflow fixtures and improved guest awareness campaigns

**Goal:** Improve the procurement procedure by incorporating sustainability requirements into the procurement procedure

**Status:** Integrated sustainability requirements into all purchasing processes and launched an online system to track and identify sustainable products.

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**Goal:** Increase support for the local community through donations, staff volunteering, and collaboration with local organizations

**Status:** Achieved we made annual donations to the local hospital, supported at least two community cultural events, and ensured consistent participation in all community meetings organized by the village chief's office.

**Goal:** OTHER ACTIVITIES, GOALS AND IMPROVEMENTS

**Status:** We reviewed and adjusted wages to keep pace with inflation, ensuring fair compensation for our staff. Efforts to increase the service charge percentage up to 10% are ongoing, aiming to enhance employee benefits. Additionally, the hotel continues to cover 6% of employee social security contributions,

### Other progress

80% of hotel arts and décor items are now sourced from local artisans.

## Other recommendations

- Introduce renewable energy pilot initiatives.
- Continue reducing reliance on imported products by sourcing more locally.
- Reduce use of chemical in operation by 10%
- Monitor the use of chemical use in operation

## Year-on-Year Environmental Metrics Comparison (2023 vs 2024)

In 2024, Maison Dalabua Hotel continued to improve its sustainability performance compared to 2023. Key highlights include a significant reduction in water consumption by over 50% due to the installation of low-flow fixtures and improved guest awareness campaigns. However, energy consumption increased slightly (+9%) as guest nights increased, and solid waste saw a 7% rise. Carbon emissions remained relatively stable with a small increase of 1%.

### SENIOR MANAGER APPROVAL OF ANNUAL SUSTAINABILITY REPORT

Signature	First and Last Name	
	Toune Sisouphanthavong	
	Job Title	Date of Approval
	Managing Director	01/03/2025

